

# BUSY LINE

McDonough Telephone Cooperative • Colchester, IL

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## New Bill Look & SmartHub!

We're very excited to tell you about our recent software conversion here at McDonough Telephone! With our new system, we now have the ability to offer our customers more control over their customer account, better communication and access to company notifications, and easier to use services!

Our new, favorite customer feature is our online account management tool: **SMARTHUB!** With SmartHub, you can manage your account, view and pay your bill, report service issues, and receive important notices all in the palm of your hand and on our web portal!

Access SmartHub by visiting [mdtc.smarthub.coop](http://mdtc.smarthub.coop) or by downloading the FREE app on your mobile device through the App Store or Google Play store. To register your SmartHub account, visit [mdtc.smarthub.coop](http://mdtc.smarthub.coop) and click "New User? Sign up to access our Self Service site." Then use your current account number, but omit the leading zeros and dash, and enter a preferred email address.

Once you have successfully registered with SmartHub, please check your email and use the temporary password to login for the first time, then follow the instructions on the page to create your new password.



## What's HAPPENING

Monday, September 7th – Happy Labor Day! McDonough Telephone business office closed.

Begin using new 10-digit dialing August 29th!

**New!! 24/7**  
Pay by phone!  
833-699-1832

Welcome Fall! Fall begins on Sept. 22.

New Bill Look



### How Do I Pay my Bill?

[mdtc.smarthub.coop](http://mdtc.smarthub.coop) | 833-699-1832

Through SmartHub: Free app on your smartphone/tablet

Through the Mail: Same mailing address or come to our office.

### When is my bill due?

Your bill is still due on the 15th of the month.

### Is my Account Number the same?

Yes! Your account number is still the same. If you don't remember your account number, you can look in the top right corner of your monthly bill.

To register your SmartHub account, omit leading zeros and dash; i.e. old Account number: 0009999-9; new: 99999.

## Our Board of DIRECTORS



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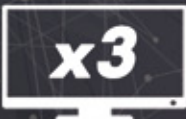




Call our office to sign up!



HD Channels



View on 3 Devices at the Same Time



50 DVR Hours



5 Profiles

Easy to use. Easy to watch.

Welcome to TV made better



### Welcome Cameron Raymond!

McDonough Telephone would like to welcome our newest employee, Cameron Raymond! Cameron joined our Information Technology department as an IT Specialist in August. He's a native of Bushnell, and he recently received a degree in Computer Information Systems from Spoon River College in Canton. Cameron's favorite vacation spot is Colorado, and he is grateful for his supportive friends and family.

We are happy to welcome Cameron to the McDonough Team!



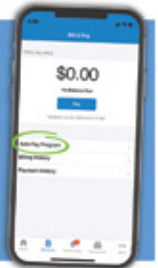
### Meet our Intern!

We'd like to recognize our summer intern, David Byers! David accepted a temporary position as a summer intern with McDonough Telephone's IT Department. David lives in Plymouth, and he will be a Sophomore at Spoon River Community College this fall. He is pursuing a degree in Computer Information Systems.

### ATTENTION AUTO-PAY CREDIT CARD CUSTOMERS!


If you were previously enrolled in our auto-pay program in our old software system, you will need to re-enroll in our auto-pay program. Your card information WILL NOT transfer from our old system to our new system for security reasons. Register your card and sign up for auto-pay in our SmartHub account management tool!


Visit [mdtc.smarthub.coop](http://mdtc.smarthub.coop) and register your customer account.




### New Residential Long-Distance Plans are live!

Our new residential long-distance plans are live: MTC Minutes, MTC Minutes+, and MTC Unlimited. Find a plan that fits your lifestyle and your budget, or call our office for assistance in finding a plan that works best for you: 309-776-3211.

  
**MTC Minutes**  
 8¢/min  
 No monthly charge!  
 Only pay for what you use.

  
**MTC Minutes+**  
 \$2<sup>99</sup>/mo + 6.9¢/min  
 Get a discounted per-minute rate with a small monthly fee!

  
**MTC Unlimited**  
 \$19<sup>99</sup>/mo  
 Unlimited long distance calling in the continental U.S.

## Recipe Of The Month

Recipe Title: Oven-Baked Parmesan Asparagus Fries

- Ingredients:
- 2 bunches asparagus
  - ½ cup flour
  - 2 eggs
  - 1 Tbsp milk
  - 1 Tbsp olive oil
  - ½ cup parmesan cheese
  - ¾ cup panko bread crumbs
  - ¾ tsp salt
  - ¼ tsp pepper
  - ¼ tsp paprika
  - parsley (optional)
  - parmesan cheese (optional)

- Directions:
- Preheat oven to 425 degrees.  
 In 3 separate bowls or pans place the following:  
 Bowl 1: flour; Bowl 2: Whisk together the eggs, milk & olive oil;  
 Bowl 3: Toss the cheese, breadcrumbs, salt, pepper, & paprika.  
 Take 4-5 asparagus at a time & place them in bowl 1, dip them in bowl 2, and then coat them in bowl 3. Repeat with the remaining asparagus. Line two large baking sheets with parchment paper.  
 Place asparagus spaced out onto 1 or 2 baking sheets.  
 Spritz asparagus spears with non-stick cooking spray & bake for 12-14 minutes, flipping halfway through.  
 Sprinkle asparagus with additional Parmesan cheese & parsley.  
 Serve immediately and enjoy!

